



Ménage-Pro™

The quality by principle



Quality by principle

Our last satisfaction survey proves it !

95 % of our clients confirm their satisfaction about our services.

85 % estimate that our franchisees show initiative.

88 % have appreciated our franchisees for their human qualities (courtesy, discretion, kindness).

94 % of our clients were also convinced by the efficiency and the know-how of our franchisees.

90 % have recognized the efficiency of our biodegradables' products.

94 % of our clients do completely trust us.

Finally, our customers' service was plebiscited by **98 %** of our clients and **76 %** recommend us to their circle.

These data were extracted from the findings of our last survey satisfaction; sent in June 2010 to the totality of clients who called upon Ménage-Pro™ services over the year 2010. Ask for complete findings of our large satisfaction survey by contacting our customers' service.